



ALBA ORTHODONTICS
GENERATIONS OF SMILES

VIRTUAL APPOINTMENT INFORMATION

Dear Alba Ortho Family,

It has always been our goal to go above and beyond in order to provide you and your family with the highest level of orthodontic care possible. In response to the recent PA Department of Health directive that has suspended all in-office non-emergent dental treatment until further notice, we have worked tirelessly to develop a virtual treatment monitoring protocol. This protocol enables us to evaluate your treatment, even though we cannot see you in person. The high-tech wires that we use and the attention to detail that goes into planning every case from the start, be it braces or clear aligners, means that, with proper remote guidance, your treatment can still progress without a trip to the office. If you are currently wearing elastics (rubber bands), we will be able to virtually assess whether or not you need to continue them. If you need more elastics, they can be picked up curbside from the office between 9am-12pm Mon-Thurs or mailed to your home.

So how do virtual visits work?

If you had an appointment that had to be canceled due to COVID-19, we invite you to text photos of your teeth to 717-696-0010. On the Alba Orthodontics Facebook page you will find an awesome video to coach you through taking these photos. Once your photos have been reviewed by the doctors, they will reach out to discuss your treatment progress. Zoom video conferencing is also available for anyone who would like to speak directly to the doctors. Zoom is a free app that can be downloaded to your device of choice – mobile phone, tablet or any laptop with a webcam. If you are interested in this option, please mention it when you send your photos via text and we will help to schedule that for you!

Dr. Alba and Team